

YCC/CCO Supervisor Development Meeting

April 23, 2025 (10:30am – 12:00pm ET)

Meeting link: <https://umaryland.zoom.us/j/99354625924>

Goals of CCO Youth Care Coordinator Supervisor Meetings:

- *To provide support to supervisors as has been requested, offering a forum for sharing of successes and challenges and brainstorming how to best meet the needs of supervisees.*
 - *To inform needed technical assistance and training needs for supervisors and youth care coordinators.*
-

Attendees: Candice Adams, JoAnn 'JB' Baxley, Nancy Lever, Cindy Schaeffer, Cameron Sheedy, Lindsey Weekley, Caitlyn McNulty, Vera Kurdian, Kishma Trotman, Kim Mull, Sherry Thomas, Sigourney Frazier, Aaron Burchett, Paul Oakes, Ronni Nunez, Michelle Dillard, Tatiana Calamita, Dawn Johns, Jessica Jeffers, Dawn Johns, Taijha Brummell, Kimberly Charles, Savannah Sosa-Dixon, Stephanie Robinson

I. Welcome & Updates from the YCC support team *(Nancy Lever)*

- a. Introductions – Name, affiliation, connector activity
- b. Updates to supervisors list *(Cameron Sheedy)*
- c. Remaining FY 2025 Virtual Trainings
 - i. May 14th (10am-12pm): **Strategies for Increasing Engagement in Youth Care Coordination**; [Register here](#)
 - *Share your experiences/insights in the optional **Client & Family Engagement Survey***

II. Updates from BHA *(Candice Adams, JoAnn (JB) Baxley)*

- a. Caroline Jones retirement *(JB)*
- b. Overview of Expanded TCM Monitoring Guidelines
 - i. Initially 90 days, followed by additional 90 day certificate of approval
 - ii. Process now goes beyond the 180 day certificate of approval
 - Administrative follow-up plan, created in collaboration between BHA and LBHA
 - iii. This change is to ensure consistency across jurisdictions
- c. Update on 1915i numbers
 - i. Report generation has not yet begun. Carelon is in the process of data validation
- d. Update on TCM Plus numbers *(Candice Adams)*
 - i. Intake and discharge process reminder

TCM Plus Authorizations by Care Coordination Organization		
CCO	Authorizations	Waiting List
Advance Behavioral Health	2	0
Advantage Psychiatric Services	0	0
A Better Tomorrow Starts Today	25	0
Burlington United Methodist	0	0
Center for Children	3	0
Empowering Minds Resource Center	12	0
Hope Health Systems	5	0
Optimum	0	0
InnerSourced Solutions	4	0
Potomac Case Management Services	12	0
Volunteers of America	2	0
Wraparound MD	14	0
You First Health Systems	0	0
Totals	75	0

TCM Plus Authorizations by Jurisdiction		
Jurisdiction	Authorizations	Waiting List
Allegany Co.	0	0
Anne Arundel Co.	27	0
Baltimore City	4	0
Baltimore Co.	6	0
Calvert Co.	1	0
Caroline Co.	1	0
Carroll Co.	3	0
Cecil Co.	0	0
Charles Co.	0	0
Dorchester Co.	1	0
Frederick	3	0
Garrett Co.	0	0
Harford Co.	4	0
Howard Co.	1	0
Kent Co.	0	0
Montgomery Co.	4	0
Prince George's Co.	4	0
Queen Anne's Co.	2	0
Somerset Co.	0	0
St. Mary's Co.	0	0
Talbot Co.	1	0
Washington Co.	7	0
Wicomico Co.	4	0
Worcester Co.	2	0
Totals	75	0

- e. Question regarding change to goods and services; reduced to 1,000?
 - i. Total of 2,000 but broken up into 6 month periods of 1,000 each.
 - Ex. If you spend \$800 and then attempt to spend \$400 a month later within the same 6 month period, this would not be accepted

III. Updates from Carelon's 1915i Liaison (Sigourney Frazier)

- a. Tracker of ongoing issues [Carelon-Issue-Status-Tracker.pdf](#)
 - i. [4.15.25-Carelon-Issue-Status-Tracker-Updated.pdf](#)
- b. Resolved issues
 - i. Confirmed that initial TCM auths should be 6 months
 - ii. Message relayed to Carelon that Child and Adult TCM
- c. Denial of claims for the HE modifier on the same day as a regular visit
 - i. This issue was ongoing before Carelon
 - ii. Continue to bill for these calls
 - iii. CCO's track billing issues in tracking sheet from Carelon
 - iv. Paul or Vera to send specific client cases to JB
 - Report of a couple hundred unpaid at just 1 organization
 - Report of funds be retracted back to 2022

IV. Overview of Early Psychosis & Statewide Resources (Margo Menkes)

Resources, including flyers and brochures, available at:

<https://www.medschool.umaryland.edu/marylandeip/resources/>

V. Supervisor Outreach Segment (SOS) (Caitlyn McNulty)

VI. Ongoing Training Opportunities

- a. Maryland FYI trainings:
 - i. Parent CRAFT (<https://www.cadenceonline.com/maryland/>)
 - ii. ASK Model for Culturally Responsive Practices with Youth, Teens, and Families (<https://www.jordanpeerrecoverycourses.com/courses/ASKModelFamilies>)
 - iii. SBIRT Training (<https://bit.ly/SubstanceUseTraining>)

VII. Next meeting:

a. June 4th, 2025