

## YCC Supervisors' Meeting

October 14<sup>th</sup>, 2026 (10:30am – 12:00pm ET)

Meeting link: <https://umaryland.zoom.us/j/97051251119>

### **Goals of Youth Care Coordinator Supervisors Meetings:**

- To provide support to supervisors as has been requested, offering a forum for sharing successes and challenges and brainstorming how to best meet the needs of supervisees.
- To inform technical assistance and training needs for supervisors and youth care coordinators.

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*In attendance: Nancy Lever, Cindy Schaeffer, Lindsey Weekley, Aijah Goodwin, Yourdanos Bekele, Rebecca Lakew, JoAnn Baxley, Candice Adams, Erin Smith, Andrea Agalloco, Sigourney Frazier, Heather Dewey, Shameka Thomas-Habersham, Abby Beck, Bethany Shifflett, Darnise Bailey, Dawn Brown, Dawn Johns, Jessica Schrote, Jocelyn Fisher, Kenya Tucker, Keyotta Foreman, Kimberly Charles, Kolade Akannie, Laure Wollman, Michelle Dillard, Michelle Jones, Niambi Powell, Odejah Berry, Paul Oakes, Roxanne Melgar, Shauna Camper, Sherry Thomas, Shrelle Pratt, Tatiana Calamita, Wade Mclaughlin.*

### **I. Welcome & Updates from the UMSOM support team** (Nancy Lever)

- a. Introductions – Name, affiliation, connector activity

### **II. Q&A with Carelon's 1915i Liaison** (Andrea Agalloco & Sigourney Frazier)

- a. Reminder provided regarding the recently distributed Level 3 and 1915i workflow guidance – please direct any questions related to the workflow to Sigourney Fraizer.
- b. Recently released clinical criteria guide – Carelon held office hours, but providers are encouraged to provide feedback, questions, or concerns to Sigourney via email.
- c. Billing-related concern was raised regarding denials when UB and T1017 services occur on the same day. Carelon advised providers to work directly with Customer Service on billing issues.
- d. Providers were encouraged to:
  - utilize Carelon office hours for questions and support between meetings
  - review provider alerts and the provider manual before submitting questions
  - ensure they are signed up for provider communications and regularly review updates relevant to TCM and 1915i.
- e. Sign up for upcoming [trainings and office hours](#) (click *Training and Education* tab, then *Monthly Calendar*)
- f. [Sign up for Maryland PBHS provider communications](#) to stay informed on all MDH and Carelon updates related to behavioral health, provider policy changes, news, events, and more!

### **III. Updates from BHA**

- a. General Updates (Rebecca Lakew)
  - Highlighted the Specialty Services page on the Carelon website (<https://maryland.carelonbh.com/behavioral-health-providers/specialty-services/>) – includes care coordination-related provider alerts and communications (use the Provider Communications dropdown menu: <https://maryland.carelonbh.com/behavioral-health-providers/specialty-services/?section=targeted-case-management-tcm>)
    - Attendee suggestions: Include historical Youth TCM communications and alerts from prior years; Add links to relevant communications on the YCC website to support onboarding of new staff
  - PRP workgroup: BHA and Carelon continue to collaborate on PRP-related training materials.

- Planned deliverables include a live provider training session hosted by Carelon and a self-guided online training module for providers
  - Deliverables will speak to some of the questions raised around PRP & TCM and will be divided up by population served (minors and adults). Content will cover areas like billing, documentation, and authorization guidance.
- BHA and Carelon acknowledged concerns raised by LBHAs and CCOs related to authorization processes, billing, and other administrative issues. Providers were encouraged to continue reporting concerns to BHA, utilize Carelon's monthly Provider Council meetings to submit questions, and to contact Customer Service when necessary for case-specific issues.
  - Carelon's Provider Council:
    - <https://attend.webex.com/webappng/sites/attend/webinar/webinarSeries/register/5d5a512b4f244b8f87cc6a9e9ce33f7e>
    - Upcoming: Nov 13, 2026 (10AM – 11:30AM)
- Question regarding follow-up on unanswered Provider Council questions/Carelon contact for Provider Council:
  - There isn't a direct contact person available but use link below to access the Carelon Provider Council page:
    - a. [Provider Council Presentations and FAQs](#)  
(Click on "Provider Council Meetings" tab on the right-hand side)
- TCM Plus numbers (*Candice Adams*) –
  - As of 10/16/26 – 87 active authorizations based on monthly reports; 79 authorizations currently reflected in Smartsheet
  - Providers were reminded to update enrollments with the intake date to prevent Smartsheet from closing the case after 30 days and to submit re-auth requests at least two weeks prior to auth end dates.
  - Pending columns are not accurate as of 10/14,

**TCM Plus Enrollment Data  
as of October 14, 2026**

| TCM Plus Authorizations by Care Coordination Organization |                |                       |
|-----------------------------------------------------------|----------------|-----------------------|
| CCO                                                       | Authorizations | Pending Authorization |
| Advanced Behavioral Health                                | 3              | 0                     |
| Advantage Psychiatric Services                            | 0              | 0                     |
| A Better Tomorrow Starts Today                            | 21             | 1                     |
| Center for Children                                       | 2              | 1                     |
| Empowering Minds Resource Center                          | 8              | 0                     |
| Hope Health Systems                                       | 5              | 0                     |
| InnerSourced Solutions                                    | 1              | 0                     |
| Leading By Example                                        | 0              | 0                     |
| MD Wellness                                               | 2              | 0                     |
| Optimum                                                   | 0              | 0                     |
| Potomac Community Services                                | 13             | 0                     |
| Volunteers of America                                     | 2              | 0                     |
| Wraparound MD                                             | 16             | 0                     |
| You First Health Systems                                  | 0              | 0                     |

| TCM Plus Authorizations by Jurisdiction |                |                        |
|-----------------------------------------|----------------|------------------------|
| Jurisdiction                            | Authorizations | Pending Authorizations |
| Allegany Co.                            | 2              | 1                      |
| Anne Arundel Co.                        | 25             | 2                      |
| Baltimore City                          | 1              | 0                      |
| Baltimore Co.                           | 4              | 0                      |
| Calvert Co.                             | 1              | 1                      |
| Caroline Co.                            | 4              | 0                      |
| Carroll Co.                             | 2              | 0                      |
| Cecil Co.                               | 0              | 0                      |
| Charles Co.                             | 1              | 0                      |
| Dorchester Co.                          | 0              | 0                      |
| Frederick                               | 6              | 0                      |
| Garrett Co.                             | 0              | 0                      |
| Harford Co.                             | 3              | 0                      |
| Howard Co.                              | 2              | 0                      |
| Kent Co.                                | 0              | 0                      |
| Montgomery Co.                          | 5              | 0                      |
| Prince George's Co.                     | 3              | 0                      |
| Queen Anne's Co.                        | 4              | 0                      |
| Somerset Co.                            | 0              | 0                      |
| St. Mary's Co.                          | 1              | 0                      |
| Talbot Co.                              | 0              | 0                      |
| Washington Co.                          | 6              | 0                      |
| Wicomico Co.                            | 6              | 0                      |
| Worcester Co.                           | 3              | 0                      |

Total Authorizations per Monthly report Submissions: 87  
vs.

Total Active Authorizations per Smartsheet: **79**

- 1915i numbers (*JoAnn (JB) Baxley*)
  - As of 9/17/26 – 26 youth in TCM Level 3; 3 in 1915i

# 1915i Numbers *(as of 9/17/26)*

- TCM III/1915(i) State
  - a) Current TCMIII Enrollments (all participants): 26
  - b) Current 1915(i) enrollments: 3
  - Discrepancies (Participants receive TCMIII services but not 1915(i) waiver services): 23

| TCMIII only | Jurisdiction   | CCO                 |                       | Explanation provided to Carelon |
|-------------|----------------|---------------------|-----------------------|---------------------------------|
|             | Baltimore City | Leading By Example  |                       |                                 |
|             | Washington     | Potomac CS          |                       |                                 |
|             | Caroline       | Wraparound Maryland |                       |                                 |
|             | Washington     | Potomac CS          |                       |                                 |
|             | Charles        | Center for Children |                       |                                 |
|             | Baltimore City | Leading By Example  |                       |                                 |
|             | Washington     | Potomac CS          |                       |                                 |
|             | Washington     | Potomac CS          |                       |                                 |
|             | Baltimore City | Leading By Example  |                       |                                 |
|             | Allegany       | Maryland Wellness   |                       |                                 |
|             | Howard         | Center for Children |                       |                                 |
|             | Washington     | Potomac CS          |                       |                                 |
|             | Washington     | Potomac CS          |                       |                                 |
|             | Washington     | Potomac CS          |                       |                                 |
| 1915i       | Jurisdiction   | CCO                 | IHS Provider          |                                 |
|             | Anne Arundel   | Empowering Minds    | Center for Ther. Con. |                                 |
|             | Baltimore      | Hope Health Systems | Arrow Ministries      |                                 |
|             | Harford Cty    | Empowering Minds    | Arrow Ministries      |                                 |

## c) Referrals Received From 1/1/26 to Present by Jurisdiction

| 1/1/26 - Present        |
|-------------------------|
| Allegany County- 1      |
| Anne Arundel County - 1 |
| Baltimore City - 5      |
| Baltimore County - 1    |
| Calvert County - 1      |
| Carroll County - 0      |
| Caroline County - 0     |
| Cecil County - 0        |
| Charles County - 0      |
| Harford County- 1       |
| Howard County- 1        |
| Frederick County - 1    |
| Washington County - 5   |

## d) Current 1915(i) Waivers by jurisdiction

| Current 1915(i) IHS Cases by Jurisdiction |
|-------------------------------------------|
| Anne Arundel County: 1                    |
| Baltimore City:                           |
| Baltimore County: 1                       |
| Harford County: 1                         |

## e) Current Respite Authorizations by Jurisdiction

| Participant | Jurisdiction     | Respite Provider  | In-Home or Out-of-Home |
|-------------|------------------|-------------------|------------------------|
|             | Anne Arundel     | Children's Choice | Both                   |
|             | Baltimore County | Children's Choice | Both                   |
|             | Harford          | Children's Choice | Both                   |

f) Current Expressive &amp; Experiential Behavioral Services Authorizations by Jurisdiction

| Participant | Jurisdiction | Provider                         | Provider Type |
|-------------|--------------|----------------------------------|---------------|
|             | Anne Arundel | Blossom Ther. Svs.               | horticultural |
|             | Baltimore    | Rose of Sharon Equestrian School | Equine        |

g) Referrals Received by Jurisdiction and Year

| Jurisdiction                   | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 | 2026 | TOTAL |
|--------------------------------|------|------|------|------|------|------|------|-------|
| Allegany County                | 0    | 1    | 0    | 1    | 0    | 1    | 1    | 4     |
| Anne Arundel County            | 3    | 18   | 11   | 7    | 8    | 6    | 1    | 54    |
| Baltimore City                 | 2    | 0    | 0    | 0    | 3    | 9    | 5    | 19    |
| Baltimore County               | 6    | 1    | 7    | 4    | 6    | 4    | 1    | 29    |
| Calvert County                 | 0    | 0    | 1    | 1    | 1    | 0    | 1    | 4     |
| Carroll County                 | 0    | 1    | 1    | 0    | 1    | 0    |      | 3     |
| Caroline County                | 0    | 2    | 0    | 0    | 0    | 1    |      | 3     |
| Cecil County                   | 5    | 1    | 2    | 2    | 1    | 0    |      | 11    |
| Charles County                 | 0    | 0    | 0    | 0    | 1    | 0    |      | 1     |
| Dorchester County              | 0    | 2    | 0    | 0    | 0    | 0    |      | 2     |
| Frederick County               | 0    | 0    | 1    | 2    | 2    | 0    | 1    | 6     |
| Garrett County                 | 0    | 0    | 0    | 0    | 0    | 0    |      | 0     |
| Harford County                 | 1    | 4    | 0    | 1    | 0    | 0    | 1    | 7     |
| Howard County                  | 3    | 2    | 0    | 1    | 0    | 0    | 1    | 7     |
| Kent County                    | 0    | 0    | 0    | 1    | 0    | 0    |      | 1     |
| Montgomery County              | 0    | 2    | 0    | 0    | 0    | 0    |      | 2     |
| Prince George's County 0231006 |      |      |      |      |      |      |      |       |
| Queen Anne's County            | 0    | 1    | 0    | 1    | 0    | 0    |      | 2     |
| Somerset County                | 0    | 1    | 2    | 2    | 0    | 0    |      | 5     |
| St. Mary's County              | 0    | 1    | 3    | 0    | 0    | 0    |      | 4     |
| Talbot County                  | 0    | 2    | 2    | 1    | 0    | 0    |      | 5     |
| Washington County              | 4    | 5    | 5    | 8    | 1    | 4    | 5    | 30    |
| Wicomico County                | 2    | 1    | 1    | 1    | 0    | 0    |      | 5     |
| Worcester County               | 0    | 0    | 0    | 1    | 0    | 0    |      | 1     |

- Providers were informed that minor revisions will be made to the recently released Level 3 1915i workflow to address process inconsistencies. 1915i referrals should not be submitted until approval has been confirmed.
- CMS 1915i audit activities will be occurring soon, and supervisors with participating youth will receive additional information.
- Reminder that all 1915i Plans of Care (POC) must contain the required 1915i-specific section identified in the approved POC template. Missing information may result in POCs being returned for correction.
  - POC Template:
    - <https://www.schoolmentalhealth.org/media/som/microsites/ncsmh/documents/youth-care-coordination/POC-Template.pdf>
  - Referenced section: For 1915(i) referrals & participants
    - a. description of 1915(i) service:
    - b. service start date:
    - c. estimated duration:
    - d. frequency and units of service:
    - e. specific need or goal that service is related to:
    - f. provider name(s) and contact info:
- JB offered to provide technical assistance materials outlining expectations for completing the required 1915i POC section.

#### IV. Updates to Supervisors & Key Staff Roster (*Yourdanos Bekele*)

- Send updates to Yourdanos Bekele (YCCsupport@som.umaryland.edu)
- Include Name, Credentials/licensure, Title, and Email address

#### V. Update on CANS training (*Lindsey Weekley & Aijah Goodwin*)

- UMSOM introduced a brief [CANS Experience Survey](#) intended to gather feedback from direct support staff who completed CANS training and assessment within the last year.
  - [https://umaryland.az1.qualtrics.com/jfe/form/SV\\_4MidJYyO7jaO6l8](https://umaryland.az1.qualtrics.com/jfe/form/SV_4MidJYyO7jaO6l8)

- Feedback gathered will help inform the structure of our CANS training, consultation and support activities.
- Supervisors are asked to distribute the survey to eligible staff. Survey completion deadline: **Oct 30, 2026**.

Other discussions:

- Question re. proposed COMAR 10.63 regulations and whether TCM services could become a licensed program under those regulations.
  - o BHA, Carelton, and LBHA representatives indicated they were not aware of any such requirement and agreed to review the proposed regulations further.

## **VI. Supervisor Outreach Segment (SOS) *(Cindy Schaeffer)***

## **VII. Upcoming FY27 meetings:**

- December 16<sup>th</sup>, 2026
- February 17<sup>th</sup>, 2027
- April 14<sup>th</sup>, 2027
- June 16<sup>th</sup>, 2027