

YCC Supervisors Meeting

October 15th, 2025 (10:30am – 12:00pm ET)

Meeting link: <https://umaryland.zoom.us/j/99712234283>

Goals of Youth Care Coordinator Supervisors Meetings:

- *To provide support to supervisors as has been requested, offering a forum for sharing successes and challenges and brainstorming how to best meet the needs of supervisees.*
 - *To inform technical assistance and training needs for supervisors and youth care coordinators.*
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Attendees: Nancy Lever; Cindy Schaeffer, Cameron Sheedy, Aijah Goodwin, Yourdanos Bekele, Lindsey Weekley; Vera Kurdian; Paul Oakes, Sigourney Frazier, Bethany Shifflett, Candice Adams, Dawn Brown, Dawn Johns, Michelle Dillard, Jade Pryce, Jessica Jeffers, Jocelyn Fisher, Kasheera Habeebullah, Kenya Tucker, Kim Mull, Kimberly Charles, Kimberly Wilson, Kolade, Laurie Wollman, Michelle Jones, Odejah Berry, Rebecca Lakew, Shauna Camper, Sherry Thomas, Taijha Brummell, Tatiana Calamita, Erin Smith, Wayne Hart

I. Welcome & Updates from the UMB support team (Nancy Lever)

- a. FY26 updates and expectations
- b. Introductions to new support team members
- c. CCO introductions

II. Updates and Q&A with Carelon's 1915i Liaison (Sigourney Frazier)

- a. Updates
 - i. Sign up for upcoming [trainings and office hours](#) (click "Training & Education" tab, then "Monthly Calendar")
 - Training today 10/15 at 2pm – TCM (Child & Adolescent)
 - ii. Working on embedding BHA TCM referral checklist section into internal system for the initial authorizations
 - For now, CCOs must continue to upload the checklist page of the referral to their request
 - iii. [Sign up for Maryland PBHS provider communications](#)
 - Stay informed on all MDH and Carelon updates related to behavioral health, provider policy changes, news, events, and more!
- b. Q&A – focused on billing and authorization
 - i. Issues with same-day face-to-face and telephonic service denials
 - One workaround is combining both services onto a single claim – tedious and may not be an optimal/long-term solution
 - ii. Denial of claims using place of service code "03" (school) – potential answer by the training session later today
 - iii. Question about the specific order required for the new level of service modifiers – deferred to afternoon's training
 - iv. Question re. enforcement of monthly unit maximums (e.g., 30units/month for Level 2) and whether agencies still have flexibility to exceed the monthly cap during crises, as long as they stay within the total units for the 6-month authorization period
 - Has not heard of any changes to this flexibility

- v. How to handle an escalation (e.g., Level 1 to Level 2) mid-authorization period – end the current authorization early and submit a new authorization request for the higher level of care to avoid overlaps
- vi. 1915i eligibility requirement – youth must qualify for TCM Level 3 to qualify for 1915i
- vii. Attendees to use today's training at 2pm to ask questions about modifiers and billing changes directly
- viii. Will forward questions to supervisor and BHA for guidance

III. Updates from BHA

- a. 1915i numbers (*Rebecca Lakew*)
 - i. Working on getting updated numbers – CCOs to email Sigourney
 - ii. Barriers to enrollment – lack of 1915i providers – once CCO mentioned a lack of intensive in-home provider, a respite provider, and experiential therapy provider
 - Without these services, the primary added support for families is peer support – which they can often access without 1915i
 - iii. BHA working on developing communication materials for different stakeholders, including providers and families, and actively discussing provider recruitment with Carelon
- b. TCM Plus numbers (*Candice Adams*)

TCM Plus Enrollment Data
as of October 15, 2025

TCM Plus Authorizations by Care Coordination Organization		
CCO	Authorizations	Waiting List
Advanced Behavioral Health	0	0
Advantage Psychiatric Services	1	0
A Better Tomorrow Starts Today	25	0
Center for Children	1	0
Empowering Minds Resource Center	13	0
Hope Health Systems	3	0
Leading By Example	1	0
Optimum	0	0
Potomac Community Services	17	0
Volunteers of America	5	0
Wraparound MD	17	0
You First Health Systems	1	0
Totals	85	0

Upcoming Scheduled Discharges:

October: 3
November: 12
December: 8

TCM Plus Authorizations by Jurisdiction		
Jurisdiction	Authorizations	Waiting List
Allegany Co.	0	0
Anne Arundel Co.	29	0
Baltimore City	5	0
Baltimore Co.	3	0
Calvert Co.	1	0
Caroline Co.	1	0
Carroll Co.	4	0
Cecil Co.	1	0
Charles Co.	1	0
Dorchester Co.	0	0
Frederick	2	0
Garrett Co.	0	0
Harford Co.	3	0
Howard Co.	1	0
Kent Co.	1	0
Montgomery Co.	5	0
Prince George's Co.	4	0
Queen Anne's Co.	5	0
Somerset Co.	0	0
St. Mary's Co.	0	0
Talbot Co.	2	0
Washington Co.	11	0
Wicomico Co.	7	0
Worcester Co.	1	0
Totals	85	0

Updates: Leading by Example: 0; InnerSourced Solutions: 1

- i. Overview of new TCM Plus referral process
 - Automating the referral application process – now web-based, same data collected as the paper: [Smartsheet TCM Plus Referral Form](#) – Effective Oct 20th
 - Phasing out the use of paper and PDF forms
 - Reach out to candice.adams@maryland.gov or 443-835-8308 for questions re. updates or to request a 1-on-1 training
- ii. Updated TCM Plus User Guide

IV. Updates to Supervisors & Key Staff Roster *(Cameron Sheedy)*

- a. Email updates to YCCSupport@som.umaryland.edu

V. Review of 2025 YCC Supervisors' Feedback Survey *(Cameron Sheedy)*

- a. Conducted in May, 18 respondents – used to improve technical assistance, training, and support
- i. Bi-monthly supervisor's meeting
 - High satisfaction – enjoy connecting with other providers and sharing resources/information
 - Challenges – difficulty with virtual engagement, need for more case examples, long wait times for BHA answers (improvement expected due to BHA staffing)
 - ii. UMB team & resource library
 - High satisfaction and high usage
 - Resources could be updated for electronic use; meeting in Nov to improve website
 - iii. Trainings
 - 2 live virtual trainings will be provided this fiscal year based on surveyed topics
 - CANS training – UMB will now be more involved in the provision – acknowledge frustration & committed to making improvements
- b. Next survey to be conducted in Jan 2026

VI. Supervisor Outreach Segment (SOS) *(Cindy Schaeffer)*

VII. Next meetings:

- December 10, 2025
- February 11, 2025
- April 8, 2026
- June 10, 2026