

## YCC Supervisors' Meeting

September 2<sup>nd</sup>, 2026 (10:30am – 12:00pm ET)

Meeting link: <https://umaryland.zoom.us/j/97841771583>

### Goals of Youth Care Coordinator Supervisors Meetings:

- To provide support to supervisors as has been requested, offering a forum for sharing of successes and challenges and brainstorming how to best meet the needs of supervisees.
- To inform needed technical assistance and training needs for supervisors and youth care coordinators.

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*In attendance: Nancy Lever, Cindy Schaeffer, Cameron Sheedy, Lindsey Weekley, Yourdanos Bekele, Rebecca Lakew, JoAnn Baxley, Candice Adams, Erin Smith, Andrea Agalloco, Sigourney Frazier, Heather Dewey, Noelle Nicharot, Abby Beck, Bethany Shifflett, Chris XX, Dawn Brown, Dawn Johns, Jessica Schorte, Jocelyn Fisher, Kenya Tucker, Keyotta Foreman, Kimberly Charles, Kolade Akannie, Laure Wollman, Megan Lee, Michelle Dillard, Michelle Jones, Niambi Powell, Odejah Berry, Paul Oakes, Roxanne Melgar, Shauna Camper, Sherry Thomas, Tatiana Calamita, Victor Adeoye.*

### I. Welcome & Updates from the UMSOM support team (Nancy Lever)

- a. Introductions – Name, affiliation, connector activity

### II. Q&A with Carelon's 1915i Liaison (Andrea Agalloco & Sigourney Frazier)

- a. 8.27.26 Provider Alert ([View the Provider Alert here](#))
  - Updated Youth TCM and 1915(i) Resources, including:
    - Updated TCM Youth Referral Form
    - New TCM & 1815(i) Clinical Criteria Guide
    - Updated TCM/1915i provider manual
    - Updated TCM Youth Level III & 1915i Participant workflow
  - Providers are encouraged to review the updated documents available on Carelon's Specialty Services webpage (<https://maryland.carelonbh.com/behavioral-health-providers/specialty-services/?section=intensive-behavioral-services-1915i>)
- b. Youth TCM and 1915(i) Office Hours
  - **Wednesday, September 16, 2026 at 11:00 AM** (Register [HERE](#))
  - Carelon will host drop-in office hours for Youth TCM and 1915(i) providers to ask questions and receive clarification.
- c. Sign up for upcoming [trainings and office hours](#) (click Training and Education tab, then Monthly Calendar)
- d. [Sign up for Maryland PBHS provider communications](#) to stay informed on all MDH and Carelon updates related to behavioral health, provider policy changes, news, events, and more!

### III. Updates from BHA

- a. General Updates (Rebecca Lakew)
  - Encouraged providers to review the new updated provider manual, Chapter 6, which included updated guidance regarding TCM & 1915i services
    - v5 Provider Manual - <https://s18637.pcdn.co/wp-content/uploads/sites/75/carelon-maryland-pbhs-provider-manual.pdf>
  - Reiterated that Sept. 16<sup>th</sup> Office Hour session is intended to be an interactive forum, providing providers an opportunity to ask questions and discuss implementation challenges.

- Shared that BHA and Carelon have established a joint workgroup focused on PRP and TCM coordination in response to ongoing provider questions/concerns. Goals include
  - Developing a comprehensive provider alert regarding service coordination
  - Creating additional training & educational materials for providers
  - Providers encouraged to send questions/concerns to Rebecca Lakew ([rebecca.lakew@maryland.gov](mailto:rebecca.lakew@maryland.gov)) for consideration by the workgroup.

b. TCM Plus Flyer & Family User Guide (Erin Smith)

- Introduced newly developed public-facing TCM Plus materials, including:
  - TCM+ Flyer: <https://www.schoolmentalhealth.org/media/som/microsites/ncsmh/documents/youth-care-coordination/TCM--Flyer.pdf>
  - TCM+ Family User Guide: <https://www.schoolmentalhealth.org/media/som/microsites/ncsmh/documents/youth-care-coordination/TCM--User-Guide-for-Families.pdf>
- Also linked the TCM+ CCO User Guide we previously reviewed: <https://www.schoolmentalhealth.org/media/som/microsites/ncsmh/documents/youth-care-coordination/TCM--User-Guide-for-CCOs.pdf>
- Materials are available on the YCC website and PBHEI website. Developed to help families better understand program eligibility, available supports and services, referral processes, and how to connect with local CCOs.

c. TCM Plus numbers (Candice Adams)

- As of 9/1 – 79 active participants reflected in submitted monthly reports; 82 active authorizations reflected in Smartsheet; total capacity is 100 participants

**TCM Plus Enrollment Data  
as of September 1, 2026**

| TCM Plus Authorizations by Care Coordination Organization |                |                       |
|-----------------------------------------------------------|----------------|-----------------------|
| CCO                                                       | Authorizations | Pending Authorization |
| Advanced Behavioral Health                                | 3              | 0                     |
| Advantage Psychiatric Services                            | 1              | 0                     |
| A Better Tomorrow Starts Today                            | 27             | 0                     |
| Center for Children                                       | 1              | 0                     |
| Empowering Minds Resource Center                          | 12             | 0                     |
| Hope Health Systems                                       | 5              | 0                     |
| InnerSourced Solutions                                    | 1              | 0                     |
| Leading By Example                                        | 1              | 0                     |
| MD Wellness                                               | 1              | 0                     |
| Optimum                                                   | 0              | 0                     |
| Potomac Community Services                                | 11             | 0                     |
| Volunteers of America                                     | 2              | 0                     |
| Wraparound MD                                             | 14             | 0                     |
| You First Health Systems                                  | 0              | 0                     |

| TCM Plus Authorizations by Jurisdiction |                |                        |
|-----------------------------------------|----------------|------------------------|
| Jurisdiction                            | Authorizations | Pending Authorizations |
| Allegany Co.                            | 1              | 0                      |
| Anne Arundel Co.                        | 28             | 0                      |
| Baltimore City                          | 3              | 0                      |
| Baltimore Co.                           | 4              | 0                      |
| Calvert Co.                             | 1              | 0                      |
| Caroline Co.                            | 3              | 0                      |
| Carroll Co.                             | 2              | 0                      |
| Cecil Co.                               | 1              | 0                      |
| Charles Co.                             | 1              | 0                      |
| Dorchester Co.                          | 0              | 0                      |
| Frederick                               | 5              | 0                      |
| Garrett Co.                             | 0              | 0                      |
| Harford Co.                             | 5              | 0                      |
| Howard Co.                              | 0              | 0                      |
| Kent Co.                                | 0              | 0                      |
| Montgomery Co.                          | 5              | 0                      |
| Prince George's Co.                     | 2              | 0                      |
| Queen Anne's Co.                        | 6              | 0                      |
| Somerset Co.                            | 0              | 0                      |
| St. Mary's Co.                          | 1              | 0                      |
| Talbot Co.                              | 0              | 0                      |
| Washington Co.                          | 5              | 0                      |
| Wicomico Co.                            | 6              | 0                      |
| Worcester Co.                           | 3              | 0                      |

Total Authorizations per Monthly report Submissions: 79

vs.

Total Active Authorizations per Smartsheet: 82

d. 1915i numbers (JoAnn (JB) Baxley)

# 1915i Numbers *(as of 8/20/26)*

- TCM III/1915(i) Stats
  - a) Current TCMIII Enrollments (all participants): 28
  - b) Current 1915(i) enrollments: 3
  - Discrepancies (Participants receive TCMIII services but not 1915(i) waiver services): 25

| TCMIII only | Jurisdiction   | CCO                 | IIHS Provider | Explanation provided to Carelon |
|-------------|----------------|---------------------|---------------|---------------------------------|
|             | Baltimore City | Leading By Example  |               |                                 |
|             | Washington     | Potomac CS          |               |                                 |
|             | Caroline       | Wraparound Maryland |               |                                 |
|             | Washington     | Potomac CS          |               |                                 |
|             | Charles        | Center for Children |               |                                 |
|             | Baltimore City | Hope Health Systems |               |                                 |
|             | Baltimore      | Hope Health Systems |               |                                 |
|             | Baltimore City | Leading By Example  |               |                                 |
|             | Washington     | Potomac CS          |               |                                 |
|             | Washington     | Potomac CS          |               |                                 |
|             | Baltimore City | Leading By Example  |               |                                 |
|             | Allegany       | Maryland Wellness   |               |                                 |
|             | Howard         | Center for Children |               |                                 |
|             | Washington     | Potomac CS          |               |                                 |
|             | Washington     | Potomac CS          |               |                                 |
|             | Washington     | Potomac CS          |               |                                 |
|             | Washington     | Potomac CS          |               |                                 |
|             | Washington     | Potomac CS          |               |                                 |
|             | Baltimore City | Leading By Example  |               |                                 |
|             | Baltimore City | Leading By Example  |               |                                 |
|             | Baltimore City | Leading By Example  |               |                                 |
|             | Baltimore City | Leading By Example  |               |                                 |
|             | Calvert        | Center for Children |               |                                 |
|             | Frederick Cty  | Potomac CS          |               |                                 |
|             | Baltimore City | Leading By Example  |               |                                 |

| 1915i | Jurisdiction | CCO                 | IIHS Provider         |  |
|-------|--------------|---------------------|-----------------------|--|
|       | Anne Arundel | Empowering Minds    | Center for Ther. Con. |  |
|       | Baltimore    | Hope Health Systems | Arrow Ministries      |  |
|       | Harford Cty  | Empowering Minds    | Arrow Ministries      |  |

## c) Referrals Received From 1/1/26 to Present by Jurisdiction

| 1/1/26 - Present        |
|-------------------------|
| Allegany County- 1      |
| Anne Arundel County - 1 |
| Baltimore City - 5      |
| Baltimore County - 1    |
| Calvert County - 1      |
| Carroll County - 0      |
| Caroline County - 0     |
| Cecil County - 0        |
| Charles County - 0      |
| Harford County- 1       |
| Howard County- 1        |
| Frederick County - 1    |
| Washington County - 5   |

## d) Current 1915(i) Waivers by jurisdiction

| Current 1915(i) IIHS Cases by Jurisdiction |
|--------------------------------------------|
| Anne Arundel County: 1                     |
| Baltimore City:                            |
| Baltimore County: 1                        |
| Harford County: 1                          |

## e) Current Respite Authorizations by Jurisdiction

| Participant | Jurisdiction     | Respite Provider  | In-Home or Out-of-Home |
|-------------|------------------|-------------------|------------------------|
|             | Anne Arundel     | Children's Choice | Both                   |
|             | Baltimore County | Children's Choice | Both                   |
|             | Harford          | Children's Choice | Both                   |

## f) Current Expressive & Experiential Behavioral Services Authorizations by Jurisdiction

| Participant | Jurisdiction | Provider                         | Provider Type |
|-------------|--------------|----------------------------------|---------------|
|             | Anne Arundel | Blossom Ther. Svs.               | horticultural |
|             | Baltimore    | Rose of Sharon Equestrian School | Equine        |

g) Referrals Received by Jurisdiction and Year

| Jurisdiction           | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 | 2026 | TOTAL |
|------------------------|------|------|------|------|------|------|------|-------|
| Allegany County        | 0    | 1    | 0    | 1    | 0    | 1    | 1    | 4     |
| Anne Arundel County    | 3    | 18   | 11   | 7    | 8    | 6    | 1    | 54    |
| Baltimore City         | 2    | 0    | 0    | 0    | 3    | 9    | 5    | 19    |
| Baltimore County       | 6    | 1    | 7    | 4    | 6    | 4    | 1    | 29    |
| Calvert County         | 0    | 0    | 1    | 1    | 1    | 0    | 1    | 4     |
| Carroll County         | 0    | 1    | 1    | 0    | 1    | 0    |      | 3     |
| Caroline County        | 0    | 2    | 0    | 0    | 0    | 1    |      | 3     |
| Cecil County           | 5    | 1    | 2    | 2    | 1    | 0    |      | 11    |
| Charles County         | 0    | 0    | 0    | 0    | 1    | 0    |      | 1     |
| Dorchester County      | 0    | 2    | 0    | 0    | 0    | 0    |      | 2     |
| Frederick County       | 0    | 0    | 1    | 2    | 2    | 0    | 1    | 6     |
| Garrett County         | 0    | 0    | 0    | 0    | 0    | 0    |      | 0     |
| Harford County         | 1    | 4    | 0    | 1    | 0    | 0    | 1    | 7     |
| Howard County          | 3    | 2    | 0    | 1    | 0    | 0    | 1    | 7     |
| Kent County            | 0    | 0    | 0    | 1    | 0    | 0    |      | 1     |
| Montgomery County      | 0    | 2    | 0    | 0    | 0    | 0    |      | 2     |
| Prince George's County | 0    | 2    | 3    | 1    | 0    | 0    |      | 6     |
| Queen Anne's County    | 0    | 1    | 0    | 1    | 0    | 0    |      | 2     |
| Somerset County        | 0    | 1    | 2    | 2    | 0    | 0    |      | 5     |
| St. Mary's County      | 0    | 1    | 3    | 0    | 0    | 0    |      | 4     |
| Talbot County          | 0    | 2    | 2    | 1    | 0    | 0    |      | 5     |
| Washington County      | 4    | 5    | 5    | 8    | 1    | 4    | 5    | 30    |
| Wicomico County        | 2    | 1    | 1    | 1    | 0    | 0    |      | 5     |
| Worcester County       | 0    | 0    | 0    | 1    | 0    | 0    |      | 1     |

- **New LIII/1915(i) workflow:** <https://s18637.pcdn.co/wp-content/uploads/sites/75/TCM-LIII-and-1915i-Participant-Workflow.pdf>
  - Supervisors encouraged to familiarize staff with revised criteria and workflows to identify eligible youth more effectively
- Discussion focused on barriers to 1915(i) enrollment despite Level 3 eligibility, including:
  - Family trust and hesitancy to involve additional providers in the home.
  - Limited availability of 1915(i) providers in some jurisdictions.
  - Families wanting to establish relationships with current providers before accepting additional services.
  - Concerns about whether available 1915(i) services meet family needs.
- BHA, Carelon, LBHA representatives, and providers discussed opportunities for additional education and technical assistance related to eligibility criteria, CASII/ECSII scoring, and enrollment barriers.
  - MABHA CAYA OPPORTUNITY For CCOs operating in MULTIPLE jurisdictions: If there are implementation/monitoring differences among jurisdictions that are creating challenges/barriers- please reach out to Heather Dewey ([hdewey@baltimorecountymd.gov](mailto:hdewey@baltimorecountymd.gov)) and Noelle Nicharot ([noelle.nicharot@bhsbaltimore.org](mailto:noelle.nicharot@bhsbaltimore.org)) so we can address in MABHA CAYA. That is a meeting where all the LBHAs/CSAs are present and we can work to coordinate across jurisdictions.

**IV. Updates to Supervisors & Key Staff Roster** *(Cameron Sheedy)*

- Send updates to Cameron Sheedy ([YCCsupport@som.umaryland.edu](mailto:YCCsupport@som.umaryland.edu))
- Include Name, Credentials/licensure, Title, and Email address

**V. CCO Satisfaction Survey Results** *(Cameron Sheedy)*

- Results were presented from the FY26 Supervisors Meeting Satisfaction survey, with 18 responses received.
- Discussion emphasized the Youth Care Coordination website as the primary location for current resources and documents, and feedback was requested regarding website organization and usability.

**VI. Supervisor Outreach Segment (SOS)** *(Cindy Schaeffer)*

**VII. Upcoming FY27 meetings:**

- a. October 14<sup>th</sup>, 2026
- b. December 16<sup>th</sup>, 2026
- c. February 17<sup>th</sup>, 2027
- d. April 14<sup>th</sup>, 2027
- e. June 16<sup>th</sup>, 2027