

YCC/CCO Supervisor Development Meeting

February 26, 2024 (10:30am – 12:00pm ET)

Meeting link: <https://umaryland.zoom.us/j/97059346600>

Goals of CCO Youth Care Coordinator Supervisor Meetings:

- To provide support to supervisors as has been requested, offering a forum for sharing of successes and challenges and brainstorming how to best meet the needs of supervisees.
- To inform needed technical assistance and training needs for supervisors and youth care coordinators.

Attendees: JoAnn 'JB' Baxley, Candice Adams, Caroline Jones, Nancy Lever, Cameron Sheedy, Lindsey Weekley, Savannah Sosa-Dixon, Kimberly Cooke, Sigourney Frazier, Michelle Young Jones, Ronni Nunez, Stephanie Robinson, Jessica Jeffers, James Omotosho, Kimberly Charles, Taijha Brummell, Sherry Thomas, Tiffany McCauley, Dawn Johns, Candice Adams, Darnise Bailey, Michelle Dillard, Kishma Trotman, Aaron Burchett, Jelisa Glanton, Shauna Camper, Vera Kurdian, Wade McLaughlin

I. Welcome & Updates from the YCC support team (Nancy Lever)

- Introductions – Name, affiliation, connector activity
- Updates to supervisors list (Cameron Sheedy)
- Remaining FY 2025 Virtual Trainings
 - May 14th (10am-12pm): **Client & Family Engagement**
 - Share your experiences/insights in the optional [Client & Family Engagement Survey](#)

II. Updates from BHA (Candice Adams, JoAnn Baxley, Caroline Jones)

- BHA Leadership update (JoAnn Baxley)
- Review 1915i SPA, effective 10/1/24
- 1915i numbers as of 11/14/24

TCMIII/1915(i) Stats

- TCMIII: 16
- 1915(i): 8

Referrals received from 01/01/24 to Present by Jurisdiction:

1/1/24 - Present (24)
Anne Arundel County - 8
Baltimore City - 3
Baltimore County - 6
Calvert County - 1
Carroll County - 1
Cecil County - 1
Charles County - 1
Frederick County - 2
Washington County - 1

Open IHHS Cases by Jurisdiction:

Anne Arundel County: 3
Baltimore City - 1
Baltimore County: 4

Open Respite Cases by Jurisdiction:

Jurisdiction	Respite Provider	Service Type (CB/ OOH)
Baltimore City	Associated Catholic Charities	CB

Open E&E Behavioral Services Cases by Jurisdiction:

Jurisdiction	E&E Provider	Provider Type
Baltimore County	Joan Marie Twining	Equine

Referrals by Jurisdiction and Year:

Jurisdiction	2020	2021	2022	2023	2024	TOTAL
Allegany County	0	1	0	1		2
Anne Arundel County	3	18	11	7	8	47
Baltimore City	2	0	0	0	3	5
Baltimore County	6	1	7	4	6	24
Calvert County	0	0	1	1	1	3
Carroll County	0	1	1	0	1	3
Caroline County	0	2	0	0		2
Cecil County	5	1	2	2	1	11
Charles County	0	0	0	0	1	1
Dorchester County	0	2	0	0		2
Frederick County	0	0	1	2	2	5
Garrett County	0	0	0	0		0
Harford County	1	4	0	1		6
Howard County	3	2	0	1		6
Kent County	0	0	0	1		1
Montgomery County	0	2	0	0		2
Prince George's County	0	2	3	1		6
Queen Anne's County	0	1	0	1		2
Somerset County	0	1	2	2		5
St. Mary's County	0	1	3	0		4
Talbot County	0	2	2	1		5
Washington County	4	5	5	8	1	23
Wicomico County	2	1	1	1		5
Worcester County	0	0	0	1		1

- d. Update on TCM Plus numbers (*Candice Adams*)
- i. Intake and discharge process reminder
 - ii. Reach out to Candice if support is needed in the reporting process

TCM Plus Authorizations by Jurisdiction		
Jurisdiction	Authorizations	Waiting List
Allegany Co.	0	0
Anne Arundel Co.	21	0
Baltimore City	2	0
Baltimore Co.	8	0
Calvert Co.	1	0
Caroline Co.	1	0
Carroll Co.	3	0
Cecil Co.	0	0
Charles Co.	4	0
Dorchester Co.	1	0
Frederick	5	0
Garrett Co.	0	0
Harford Co.	4	0
Howard Co.	2	0
Kent Co.	0	0
Montgomery Co.	4	0
Prince George's Co.	3	0
Queen Anne's Co.	3	0
Somerset Co.	0	0
St. Mary's Co.	0	0
Talbot Co.	1	0
Washington Co.	8	0
Wicomico Co.	4	0
Worcester Co.	2	0
Totals	82	0

Upcoming Scheduled Discharges:

March – 9

April – 5

May – 1

TCM Plus Authorizations by Care Coordination Organization		
CCO	Authorizations	Waiting List
Advance Behavioral Health	2	0
Advantage Psychiatric Services	0	0
A Better Tomorrow Starts Today	22	0
Burlington United Methodist	0	0
Center for Children	7	0
Empowering Minds Resource Center	10	0
Hope Health Systems	5	0
Optimum	0	0
InnerSourced Solutions	4	0
Potomac Case Management Services	17	0
Volunteers of America	2	0
Wraparound MD	16	0
You First Health Systems	1	0
Totals	82	0

- e. [Register](#) for the Virtual Primary Behavioral Health/Early Intervention Conference on March 11th!

III. Introduction & Updates: Carelon's 1915i Liaison *(Sigourney Frazier)*

- A button has been added to make it easier for people entering authorizations
- Currently no training to walk through TCM
- JoAnn to communicate with Carelon regarding following concerns
 - Clarify the directive regarding the initial auth 30 days versus 6 months.
 - Repeated denials for unknown reasons
 - Lack of diagnosis
 - Issues when billing a telephonic unit on the same day as a face to face visit when utilizing the HG modifier
 - Denial for H0031 as a service that is not covered.
 - Getting denials for duplicate claims
 - Codes provided by Carelon are different from handbook
 - Not breaking out codes by adult or child, it seems that this code is for adults
 - Only codes are T1017 and T1017G (telephonic)
 - Modifier list needs clarification
 - Some are still getting denials
 - Assessment is just an additional 4 units billed to the bundle
 - Services on same day being listed as duplicate
 - Wrong list of codes potentially being distributed

Contact information: Sigourney.frazier@carelon.com, (work cell) 443-900-9515
Andrea Agalloco (supervisor)- andrea.agalloco@carelon.com

IV. Supervisor Outreach Segment (SOS) *(Caitlyn McNulty)*

V. Ongoing Training Opportunities

- a. Maryland FYI trainings:
 - i. Parent CRAFT (<https://www.cadenceonline.com/maryland/>)
 - ii. ASK Model for Culturally Responsive Practices with Youth, Teens, and Families (<https://www.jordanpeerrecoverycourses.com/courses/ASKModelFamilies>)
 - iii. SBIRT Training (<https://bit.ly/SubstanceUseTraining>)

VI. Next meetings:

- a. April 23rd, 2025
- b. June 4th, 2025