

YCC/CCO Supervisor Development Meeting
April 5th, 2023 (10:30am – 12:00pm)

Attendees:

Goals of CCO Youth Care Coordinator Supervisor Meetings:

- *To provide support to supervisors as has been requested, offering a forum for sharing of successes and challenges and brainstorming how to best meet the needs of supervisees*
- *Inform needed technical assistance and training needs for supervisors and youth care coordinators*

I. Welcome (Nancy Lever, UMB)

- a. Introductions – Name, CCO affiliation, connector activity
- b. Updates to supervisor's list (see accompanying document)
- c. Announcements from the field – e.g., accomplishments, hiring updates, etc.

II. Developments from the YCC support team (UMB)

- a. Compiled *Crisis Response Considerations and Recommendations* for YCC Supervisors/BHA Leadership Meeting

III. Updates from BHA (Candice Adams, JoAnn Baxley, Caroline Jones, BHA)

- a. Listening session review and feedback (*Caroline Jones*)
- b. Updates on crisis response across counties (*Caroline Jones*)
- c. Update on TCM Plus numbers (*Candice Adams*) (tables attached)
- d. Update on 1915i numbers (*JoAnn Baxley*)
- e. CANS training updates
 - i. Year to Date: CANS training numbers since June 2022
 1. 31 attended, 29 completed
 - ii. Upcoming live CANS trainings TBD
 1. Online trainings still available
 2. Crowd-sourced recommendations for first-time CANS takers
 - a. Download and save the guidelines to reference while taking the test.
 - b. Be attentive while watching the training videos.
 - c. Use the CANS manual when you go to take the exam.
 - d. We have sometimes recommended that staff utilize a 2nd monitor so that you can view the questions & vignette separately.
 - e. Expect to fail, it's okay. Responses can be discouraging and frustrating, it's normal to fail and it's especially challenging when you're new and trying to be impressive.
 - f. Do not overthink it- go with your instinct.
 - g. Follow the CANS manual word for word. Do not make inferences about the vignette.
 - h. Expect it to take long time, up to a few days, especially your first time.
 - i. Walk away and take breaks as you need them.

IV. Updates from Optum's 1915i Liaison (Kristi Larson, Intensive Services Waiver Coordinator)

V. Supervisor Outreach Segment (SOS)

- a. Review of listening session meeting from CCO supervisors who attended
- b. Tips for billing
- c. Looking towards the future

VI. Upcoming Training Opportunities

- a. Maryland FYI
 - i. Parent CRAFT (<https://www.cadenceonline.com/maryland/>)
 - ii. ASK Model for Culturally Responsive Practices with Youth, Teens, and Families (<https://www.jordanpeerrecoverycourses.com/courses/ASKModelFamilies>)
 - iii. SBIRT Training (Request a Date) (<https://bit.ly/SubstanceUseTrain>)

VII. Next meeting: May 31st, 2023

<https://umaryland.zoom.us/j/99227912538?pwd=Y1h3UDZTbGE2UEJRUFJnFIMXRjUT09>

Meeting ID: 992 2791 2538

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