Downloading the App

Get the app

1 Go the right store. Access the App Store on iOS devices and the Play Store on Android.

If you're using a Blackberry or Windows phone, skip these steps. You'll need to use the web version of the app found here: https://event.crowdcompass.com/asmh2019

2 Install the app. Search for CrowdCompass AttendeeHub. Once you've found the app, tap either **Get** or **Install**. After installing, the AttendeeHub app icon will appear on the home screen.





Find your event

1 Search the AttendeeHub. Once downloaded, open the AttendeeHub app and enter "2019 Annual **Conference on Advancing School Mental Health"** in the search bar.

2 Open your event. Tap the name of your event, then tap Download to open it.





Logging In to the App

Enter your info

1 Open your event. Open the AttendeeHub app and select "2019 Annual Conference on Advancing School Mental Health" to open it.

2 Start the login. From the event home screen, tap the hamburger button (three lines) in the top left to open the side navigation menu. Tap **Log in for more features**.

3 Enter your details. Enter your first and last name, then tap **Next**. Enter the email address where you'd like your verification code sent, then tap **Next** once more time.

CancelLog inWelcome Blair Smith!We just sent your verification code to:s****@cvent.comEnter Verification CodeØ Ø Ø Ø Ø Ø Ø Ø Ø Ø ØVerifyNot your email? Help us find your registration.	
<section-header><text><text><text><text><text><text></text></text></text></text></text></text></section-header>	
<text><text><text><text><section-header><text></text></section-header></text></text></text></text>	
s***@cvent.comEnter Verification CodeO 3 5 6 2 8VerifyNot your email? Help us find your registration.	
Enter Verification Code0 3 5 6 2 8VerifyNot your email? Help us find your registration.	
O 3 5 6 2 8 Verify Not your email? <u>Help us find your registration</u> .	
Verify Not your email? <u>Help us find your registration</u> .	
Not your email? <u>Help us find your registration.</u>	



Verify your account

1 Open your email. Exit the app and open your verification email from CrowdCompass. You'll see it includes your **six-digit verification code**.

2 Enter the code. Return to the app and enter the verification code, then tap **Verify** to log in-you're all set!





Allowing Push Notifications

On iOS/iPhone

1 Access the Notifications menu. After you have downloaded the app, go to **Settings**, then **Notifications**, then **AttendeeHub**.

2 Turn on Notifications for the app. Switch **Allow Notifications** on. We will send relevant reminders and updates throughout the conference.





On Android

Note: Not all Android phones are the same. The directions below walk you through the most common OS, Android 9.0.

1 Access the Notifications menu. Open your device's Settings app. Tap **Apps & notifications**.

2 Turn on Notifications for the app. Scroll down and tap **See all apps**. Find your event's app on the list and tap its name. Tap **Notifications**, then switch **Show notifications** on.



