Behavior goes where reinforcement flows:

using reinforcement at a system and individual level to shape and change behavior.



School Climate Transformation Project



Nevada PBIS Technical Assistance Center College of Education University of Nevada, Reno/0285 Reno, NV 89557-0502

Brooke Wagner, MSC-SC M. Ed.

Who is joining us today? What is your role?



Objectives

- 1: Describe how a successful Tier I system is a prevention method to reduce the need for higher intensity services at Tier II and Tier III in an MTSS.
- 2: Describe the research surrounding reinforcement as a strategy to shape and change behavior
- 3: Demonstrate how to use reinforcement at an individual and system level to shape and change behavior.











PBIS: Positive Behavior Interventions and Supports

1. MULTI-TIERED SYSTEMS OF SUPPORTS



What is this thing called PBS?

 Positive Behavior Support is the science of building effective environments that teach and encourage appropriate behaviors to replace the use of inappropriate behavior.





Positive Behavioral Interventions and Supports

PBS:

the science of building effective environments that teach and encourage appropriate behaviors to replace the use of inappropriate behavior.

School-wide PBIS:

the application of PBIS to the whole school. Thus, it is a broad range of systemic and individualized strategies for achieving important social and learning outcomes while preventing problem behavior with all students. It is a school discipline and positive school climate model.

MTSS, what is this thing?



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School-wide Systems -Create a positive school culture:

School environment is predictable

1. common language

- 2. common vision (understanding of expectations)
- 3. common experience (everyone knows)

School environment is **positive**

regular recognition for positive behavior

School environment is safe

violent and disruptive behavior is not tolerated

School environment is **<u>consistent</u>**

adults use similar expectations.

5 Major Steps for Tier 1 SW-PBS

- 1. Clear set of **expectations** for whole school
- 2. Procedures for **teaching** expectations
- 3. Continuum of procedures for **encouraging** expectations
- 4. Continuum of procedures for **discouraging** inappropriate behavior
- 5. Procedures for on-going **monitoring** and evaluation



PCMS Expectation Matrix

PCMS PBIS Expectation Matrix							
Respect (C.O.L.T.S.)	Hallway *Hands and feet to yourself *Level 2 voice in the hallway *Keep pathway clear *School appropriate language *Electronics & accessories turned	Classroom *Hands and feet to yourself *School appropriate language *Comply with individual teachers' rules *Wait to be called	Bathroom *Hands and feet to yourself *School appropriate language *Clean up after yourself *Respect all school property	Events *Hands and feet to yourself *School appropriate language *Positive school spirit and representation *Appreciate the activity			
Responsibility	off and stored *Keep free of garbage and grafiffi *Store belongings in your own locker/backpack	What does it look like, observable behavior					
	*Respect all school property				between classes and at lunch		



Home Example

		Getting up in the morning	Getting to school	Clean- up time	Time to relax	Homewo k time	Meal time	P
Respectful	H Help Out							
On Task	O Own Your Behavior							
Achieveme nt	M Manners Count							
Responsibl	Responsibl e							
e	E	V	E	R	Y	D	Α	+

Excellence in Disavii fier mole Matrices & Templates



We MUST show students exactly what we expect (Expectation Matrix), model, and offer feedback on the expected behaviors







Level 1: Expectation and rationale; applicable to all settings

Level 2: Rules and examples; tailored to specific settings and staff



Lesson&or&eaching&n&xpectation!

Step&: !! dentify ! the ! expectation / expected ! behavior. !

We will be respectful in the hall

Step**2**: Provide la Irationale Ifor Iteaching Ithe lexpectation! We need to be respectful in the hallway so that students in class can focus on their learning. Being respectful in the hallway shows strong social awareness.

Step&: !Define !a !Range !of !Examples !					
Positive!Teaching!Examples!	Negative!Teaching!Examples!				
¹ Walking with a level 2 voice ¹ ₁ Being respectful of bulletins ¹ ₂ and displays in the hallways ¹ ₂ by admiring with our eyes	/ Being too loud (3 or +) Touching teacher displays or student work that doesn't belong to you				
! Step&:!Describe!activities/role?playing!for!practice!of!expectation!					
 1. Teacher will model how to walk respectfully in the hallway, <i>narrating how he/she is demonstrating social</i> <i>awareness</i>. 2. A couple of students will attempt with teacher, positive/corrective feedback is provided. 3. Whole class practices while teacher observes- provides praise. 					
Step&: !List !methods !to !prompt/remind !expectation !					
 1. Verbally prompt student to "be respectful in the hall" 2. Stop student, refer to matrix about what hall respect looks 1. like 3. Briefly reteach with a model & practice 					

Step&: *@escribe!how!you!will!assess!student!progress!*



Acknowledgement Matrix

Acknowledgment Matrix



Carson Valley Middle School's System for Encouraging Positive Behavior

Be Safe, Be Respectful, Be Responsible! Do you have the right STRIPES?





Data Based Decisions













A Tier I approach

- Not enough staff to deal with all students challenging behavior individually
- Systematic approach to draw down the number of students who need advanced support
- Reinforcement will shape the skills at a universal level, allowing us to offer advanced supports to ONLY those students that require the most support.
- Prevention now, means more time later









What is this Reinforcement Stuff?

2. REINFORCEMENT: OVERVIEW





Why should we Encourage Behavior.....Reinforce?





By Definition....but what does this really mean?

re·in·force·ment

noun

the action or process of reinforcing or strengthening.

synonyms: augmentation, increase, supplementing, boosting, topping up "reinforcement of the bomber force"

- the process of encouraging or establishing a belief or pattern of behavior, especially by encouragement or reward.
- extra personnel sent to increase the strength of an army or similar force. plural noun: reinforcements

"a small force would hold the position until reinforcements could be sent" synonyms: additional troops, fresh troops, auxiliaries, reserves; More





Principles of Behavior

 Consequences are what occur after a behavior that affect the likelihood of that behavior reoccurring





How to Deliver Reinforcement!!

What is the most important piece when rewarding the individual for displaying the expectations/behavior?

The social interaction and verbal praise





Praise

General

Students are given an approval, but the behavior is not specified.

Behavior Specific

Staff specifically identifies the behavior for which the student is being praised.

- "Good job!"
- "Way to go!"
- "That's money!"



"Joanne, I like the way you sitting quietly and comple ______k."

R

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Caroline Wallace, USM

How is your Ratio,.....Let's be real....This is hard!

5:1

Five positive interactions to every One negative or neutral interaction



#TRUTH.....Reinforcement is a thing!

- John
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 Would our inter
- Predi how
 kids/students
- He ca - 909 **divorce us if they**
- - 959





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Why do we do it?

- The immediate impact of acknowledgement in a system:
 - acts as a **teaching tool** for desired behavior
 - is a bridge to long-term rewards
 - is a **bridge** for natural/social consequences
 - increases likelihood of repeating the desired behavior

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Let's Talk Frequency.....Schedules

 There are Fixed Ratio Schedules (FR), Variable Ratio Schedules (VR), Fixed Interval Schedules (FI), and Variable Interval Schedules (VI).....BUT....What does this mean to you?



What does this mean to you?

- Rewards/Reinforcers are effective when:
 - used to **build new skills** or sustain desired skills
 - used with contingent delivery of rewards for specific behavior
 - gradually **faded** over time
 - linked to **natural** consequences

Article. Akin-Little et al.(2004). Extrinsic reinforcement in the classroom: Bribery or best practice, School Psychology Review, 33(3), 344-362.



#REALLIFE

- Back to our potty training pic
- Who here has every potty trained another human?
- Did it go like this?
- Fading the reinforcer





Guidelines for Reinforcement

- Don't be afraid to reward (Flow those M&M's at first, FR-1)
- Reinforce FREQUENTLY to begin
- Target a behavior, and be thoughtful about when to use reinforcement (potty training, M&M's were just for that)
- As behavioral fluency is developed, fade the reinforcers to a thinner schedule and then to more natural consequences



Why Develop a School-Wide Reward System?

- Students have different backgrounds and perceptions of okay vs. not okay
- 2. Need reinforcement to strengthen new skills
- 3. Need feedback and practice of new skills


Support

- Praise increased student motivation, accuracy of responding & task persistence. (Keller, Brady, & Taylor, 2005)
- Levels of on-task behavior were significantly greater when praise was given for specific behavior versus general praise. (Chalk & Bizo, 2004)
- Effective for all populations:
 - Students with emotional/behavioral disorders
 - College students







3. REINFORCEMENT IS UNIQUE



Reinforcement is.....





Reinforcement is Unique

- Reinforcement is as unique as your fingerprint
- It is only reinforcing if it causes the behavior to rise? Increases the production of the behavior.





	5 chips	Pencil from the office			
	5 chips	Hat Day Pass			
	5 chips	Slipper Day Pass			
	5 chips	Bring a stuffed animal to school for a day.			
	5 chips	Take your shoes off in class for a day.			
	5 chips	Picture of you and two friends on the Kiosk.			
	10 chips	Use of the teacher's chair for a day.			
	10 chips	Read aloud a book of your choice.			
	10 chips	15 minutes of extra reading time as agreed upon with teacher.			
	10 chips	15 minutes of extra computer time as agreed upon with teacher.			
	10 chips	15 minutes of drawing time as agreed upon with teacher.			
	5 chips Take your shoes off in class for a day. 5 chips Picture of you and two friends on the Kiosk. 10 chips Use of the teacher's chair for a day. 10 chips Read aloud a book of your choice. 10 chips 15 minutes of extra reading time as agreed upon with teacher. 10 chips 15 minutes of extra computer time as agreed upon with teacher. 10 chips 15 minutes of drawing time as agreed upon with teacher. 10 chips 15 minutes of drawing time as agreed upon with teacher. 10 chips 15 minutes of drawing time as agreed upon with teacher. 10 chips 15 minutes of drawing time as agreed upon with teacher. 10 chips Free homework pass on a daily assignment. 15 chips Use the Champion Chair for a day. 15 chips Use the Champion Chair for a day. 15 chips Use headphones/I-pod during computer class/class as agreed upon by teacher. 20 chips Move your desk to a different location in your classroom for one day. 20 chips Assist teacher/staff member of your choice for 15 minutes. 20 chips Eat lunch with a specialist of your choice. 20 chips Dance in the music room for 20 minutes with 2 friends and Mrs. ****				
	15 chips	Use the Champion Chair for a day.			
	15 chips	hips Hat Day Pass hips Slipper Day Pass hips Bring a stuffed animal to school for a day. hips Take your shoes off in class for a day. hips Picture of you and two friends on the Kiosk. hips Use of the teacher's chair for a day. hips Read aloud a book of your choice. hips 15 minutes of extra reading time as agreed upon with teacher. hips 15 minutes of extra computer time as agreed upon with teacher. hips 15 minutes of drawing time as agreed upon with teacher. hips 15 minutes of drawing time as agreed upon with teacher. hips Free homework pass on a daily assignment. hips Use the Champion Chair for a day. hips Use headphones/I-pod during computer class/class as agreed upon by teacher. hips Move your desk to a different location in your classroom for one day. hips Assist teacher/staff member of your choice. hips Eat lunch with a specialist of your choice. hips Dance in the music room for 20 minutes with 2 friends and Mrs. ****. hips Serve as a workroom assistant for 20 minutes.			
	20 chips	Move your desk to a different location in your classroom for one day.			
	20 chips				
ada P	20 chips	Serve as a workroom assistant for 20 minutes with Mrs. ****.& Mrs. ****.			
ege o versit	20 chips	Serve as a custodial assistant for 20 minutes.			
o, NV	20 chips	Serve as a lunchroom assistant for 20 minutes with Mrs. ****.& Mrs. ****.			



Ways to Reinforce

- Special lunch table
- Listen to music in class for a bit
- Parking space for high school students
- One free late pass
- Homework pass/ Homework help pass
- Teacher chair
- Pancake breakfast
- Elevator Passes
- Brownie Jar
- "Achievements"





What is your reinforcer?

- I'll show you mine if you show me yours
- Cats....NO Thanks, but I will work for.....





The sweet spot.....

- When the standards are too high, students may exhibit little behavioral change
 - 10,000 Schrute Bucks to equal 1 cent
- When the reward is given without consideration of the quality of performance (Too Low), students may exhibit little behavioral change (Don't make it rain tickets/reinforcers)





Guidelines for Reinforcement

- Value of reinforcers change over time, so adjust accordingly (satiation)
- Poll the students/individuals: What do you want to earn?
- Easiest way to know, is to ask them
- Preference assessments are a formal way to learn what is highly preferred
- If they refuse the ticket/reinforcer, that is a sign





Counterfeits are good??.....YES!

Our team was: LAIT LAAM . Productive WIZHIVE □ Respectful □ Timely 🗆 Engaged School Climate Transformation Project School:



Reinforcement should be fun....make it "Reinforcing"



Positive Behavior St Nevada Cente Excellence in

www.pbsnv.org





4. REINFORCEMENT STIGMA & BARRIERS



What's wrong here?





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Hopefully you can avoid this...





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The sweet spot.....are you in range?







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Don't give M&M's or Shoes willy nilly!

- Save Highly Preferred items for the behaviors that are the highest priority
- Have lesser preferred items for other behaviors (Vary the reinforcer)
- Offer variety in presentation of reinforcers
- Satiation can occur if you overuse the reinforcer







Ever hear this?

- "Kids should just know how to behave!"
- "I don't teach that!"
- "Kids do well if they want to!"
- "I don 't believe in reinforcement"
- "It doesn't 't work"
- "Why should I have to do it"



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The quickest

behavior....in

Research indicates that you can improve behavior by 80% just by pointing out what someone is doing correctly.





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When we look for the behavior we want to see, we will see it more often.

-Stolen from Kent McIntosh



Can you tell I LOVE Reinforcement yet?



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5. UNIVERSAL REINFORCEMENT: DATA DRIVEN



Is it a systems issue, or an individual issue?

- If it is between 8-10 students, it is worth the time to deal with individually.
- If it is above 10, it is a systems issue. Look to addressing the system wide acknowledgement.



What is your data system telling you?



Lets analyze it.....or "drill it down"



What does this data tell me?



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Universal prevention draws down the need



System impact at a universal level









6. INDIVIDUAL REINFORCEMENT





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OVE US

Why do we do it?

 To incorporate new skills into their repertoire, people need to be taught the skill, time to practice, & feedback to know they are performing it correctly.

"Train and hope" won't work, we must reinforce replacement behavior and new skills!





Cant just make it rain and expect behavior change

- Reinforcement to have an impact is thoughtfully done, with behavior, replacement behavior and reinforcement in mind.
- What is the target behavior I want to choose?
- What is the behavior I would like instead?
- How can I get them from A to B, what things to I need to teach them?
- Then.....watch for that new skill andreinforce, reinforce.




Most Challenging Behaviors

- Tier III behaviors, some of the most challenging, often require a Functional Behavior Analysis or Competing pathways assessment.....but always <u>REQUIRE</u>....
- a <u>REINFORCEMENT</u> component
- New skills are shaped and developed through reinforcement.....Period!



THE SCHOOL-BASED MODEL OF INDIVIDUALIZED POSITIVE BEHAVIOR SUPPORT



And now....Brooke's Soap Box





Don't make it rain tickets, use it thoughtfully and with purpose!

Our team was:

I should know why I earned this reinforcement, for what production of behavior. What the heck did I do right that you want me to repeat?

School: .



Thoughts to Ponder.....

- Do you currently use reinforcement? In what form (verbal, reward system)?
- Could you use it more?
- Are you using it in a targeted way, or more haphazardly?
- Are you seeing the outcomes you desire?
- Do you expect perfection? Or are the expectations realistic? (Brayden, 100 percent accuracy on cellphone)



Now what?

- Now, knowing all that you know, what do you do with it now?
 - How can you use this to shape a behavior?
 - Choose a student/child/individual and try this!



Lets choose someone......

- Choose a human you have had a difficult time with a behavior
- Target that behavior
- What does it look like?
- What would be a better way to accomplish that behavior?
- What skills are they lacking?
- What do I need to teach/model for them?
- Now.....watch closely.....wait for opportunity to point out the new skill...





- Deficit Skill: Plugging in the phone in my room at night
- Response effort is not in balance with the reinforcer
- So....what am I going to do about it?
 - Complain? Yes, sometimes
 - Yell? Yes, sometimes
 - OR.....





Reinforcement is one of the most powerful ways People can encourage good e havior.



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Thank you!!



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Additional Resources about Reinforcement

- Book-Best Behavior: Building Positive Behavior Supports in Schools.
 Sprague & Golly, 2004. <u>www.sopriswest.com</u>
- PDF-LRBI Checklist: Positive Reinforcement. Utah State Office of Education: Least Restrictive Behavior Interventions (LRBI) Resources. <u>www.usu.edu/teachall/text/behavior/LRBIpdfs/Positive.pdf</u>
- PPT-Acknowledgement Systems: Catch 'em being Good by Chris Borgemeier, PhD. Portland State University <u>www.web.pdx.edu/~cborgmei</u>
- PPT-Maximizing Effectiveness Using Positive Behavior Support Methods in the Classroom: Reward Systems, Florida's Positive Behavior Support Project
- PPT-Effective Classroom Practice: Strategies to Acknowledge Appropriate Behavior-Center for PBS, College of Education,

University of Missouri



Research

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PTR Research Resources

- Prevent Teach Reinforce Research Study:
- https://new.apbs.org/sites/default/files/conference-2016/presentations/f5-iovannoneapbs2016.pdf

