

THE POLITICS OF PARTNERSHIP MENTAL HEALTH IN A SCHOOL BASED HEALTH SYSTEM

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Board of Directors, The Children's Trust (2003-2015)



Perspective

- Chief Operating Officer of Citrus Health Network
 - Actual operational experience in health and mental health programs
 - Knowledge of budgeting and financing of programs and services
 - Local community perspective and relationships
- Board member of Children's Trust
 - Chair of the Board and Procurement Committee
 - Overall view of needs of different communities
 - Balance the politics of neighborhoods and funding of community based organizations with accountability to tax payers
 - Awareness of politics and priorities of other governmental agencies i.e. cities, school system, state health department, county.....



About Citrus Health Network

- Citrus Health Network was founded in 1979 as a Community Mental Health Center.
- In 2004 Citrus became a Federally Qualified Health Center (FQHC) adding primary care services to an array of mental and behavioral health services.
- As an FQHC, Citrus serves more than 30,000 patients annually across all services.
- Citrus has achieved the following accreditations and certifications from the Joint Commission:
 - Ambulatory Health Care Accreditation, Behavioral Health Care Accreditation, Primary Care Medical Home Certification, Behavioral Health Home Certification
- Citrus has been recognized as a Level III Patient Centered Medical Home (PCMH) by the National Committee on Quality Assurance (NCQA).
- Citrus was granted institutional accreditation and program accreditation for a psychiatry residency program from the Accreditation Council for Graduate Medical Education (ACGME).
- Citrus is fully accredited by the American Psychological Association for a Doctoral Internship Program as well as for a Postdoctoral Residency Program.



CHN's Integrated Health Services

- Assessment & Emergency Services/ Crisis Stabilization Units for Adults & Children (Open 24/7)
- Inpatient & Residential Programs for Adolescents & Adults
- Outpatient Psychiatry & Psychotherapy
- Targeted Case Management for Adults & Children
- Florida Assertive Community Treatment Teams
- In-Home Therapeutic & Family Support Services Teams
- Programs for Juvenile Justice Involved Youth
- Specialized Foster Care Services
- Emergency & Transitional Housing and Permanent Supportive Housing
- Adult Primary Care, Pediatrics, Women's Health & OB/GYN
- On-site 340B Pharmacy



School-Based Health Services

- Health Connect in Our Schools
 - School Health Teams in 20 Miami-Dade County Public Schools
- Healthy Me
 - Substance Abuse Prevention in Elementary Schools

Early Childhood Programs

- Infant and Toddler Mental Health
- Early Identification and Intervention Services in Child Care Centers



The Children's Trust

- Special Taxing District funded by property taxes dedicated to children's programs
 - Focus on Programs that support families
 - Prevent children from entering Juvenile Justice, Child Welfare
 - Early identification for early intervention
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- Parenting \$10 million
 - Early Childhood \$15 million
 - After School/Summer/Youth \$36 million
 - School Health \$13 million
 - Community Partnerships \$9 million



The Environment

- Government systems regulating environment:
 - School System, Health Department
- Funders
 - The Children's Trust, Medicaid (DOH and School)
- Providers critical to provision of services
 - Federally Qualified Health Centers, Community Mental Health Centers, Children's Providers, Hospitals
- Other Interested Parties
 - Foundations, Schools of Nursing



A Provider's Perspective

- Understanding the commitment
 - Outcomes and expectations of providers and impact on your agency
 - Read the rules and requirements imposed by Schools District, State Health Department, Funders and how they impact your work
 - Lines of Authority – who is responsible for what, who controls what ?
 - Are you willing to give up control of certain aspects of the work?
 - Relationships – existing and to be established
 - Staffing, Space, Licensing, Reporting, Electronic Health Records, Equipment, Connectivity
 - Proposed funding, billing expectations from providers, match



A Provider's Perspective

Realistic assessment of your capabilities/competencies

- Staff - existing
 - Key staff with leadership skills to carry out work with knowledge of agency culture; commitment to working with others outside agency
- Staff - new
 - Review the recruitment market for needed positions
- Budget - actual costs of program; cash flow for start up; availability of advance or start up funding; match requirement



A Provider's Perspective

Realistic assessment of your capabilities/competencies

- Reporting capabilities
 - Costs of infrastructure – computers, phones, software
- Billing capabilities – are services billable to Medicaid, Managed Care Companies?
- Effectiveness and ability to impact the design of services to be implemented and negotiate a good contract
- Capability for flexibility – constant need for reviewing and improving services



Success Takes Commitment

- Relationships...Relationships...Relationships....
- Communication – Ask each agency to designate a key individual
 - A go to person to resolve issues; do not let problems go unresolved
- Stay involved - Participate in committees, meetings...
- Push for program improvement –
 - Be honest about what works and what does not....
- Document every service provided...
- Keep close tabs tabs on the budget...
- Be of service to your community

