

YCC/CCO Supervisor Development Meeting February 3rd, 2021 (10:30am – 12:00pm)

Attendance: *Devorah Abrams, Megan Bazzett, Erica Davis, Tawnya Hurley, Jerri Jones, Challina Roberts, Jessica Jeffers, Samyia Jackson, Wade McLaughlin, Jennifer Wolsin, Melinda Warth, Ronni Nunez, Shannon Runk, Andrew Omotosho, James Omotosho, Lindsey Weekley; Candice Adams, Angela Gray, Caroline Jones; Nancy Lever, Cindy Schaeffer, Jordy Yarnell*

Goals of CCO Youth Care Coordinator Supervisor Meetings:

- To provide support to supervisors as has been requested, offering a forum for sharing of successes and challenges and brainstorming how to best meet the needs of supervisees
- Inform needed technical assistance and training needs for supervisors and youth care coordinators

- I. Welcome (*Nancy Lever, UMB*)
 - a. Introductions – Name, CCO affiliation, Role, Counties served, Ice Breaker (Action Figure)
 - b. Updates to supervisors list (see accompanying document)
 - c. Announcements from the field – e.g., accomplishments, hiring updates, etc.
 - i. **Devorah Abrams gave a shout out to all Youth Care Coordinators for their hard work achieving housing goals.**
 - d. YCC Online Resource Library (*Jordy Yarnell, UMB*)
 - i. **Resources have been updated on the website, including CANS registration instructions, contact lists, the TCM Plus Referral Guide, a new Level III Eligibility Review form, and a new YCC Flyer for families**
 1. Check out the updates here: <http://bit.ly/Youth-Care-Coordination>

- II. Updates and Questions (*Lindsey Weekley, accompanied by BHA and Angela Gray*)
 - a. Update on TCM Plus Numbers (*Candice Adams*)
 - i. Slots currently filled: 68
 1. 60-slot capacity; Increased due to additional funding availability
 - ii. Waitlist (pending information updates): 13
 - iii. Upcoming openings:
 1. February 21st – March 23rd, 2021 (7)
 2. May 2021 (1)
 3. June 2021 (7)
 - iv. Individual CCO Counts:

<u>Organization</u>	<u>TCM+ Slots</u>
Advantage Psychiatric Services	2
Burlington United Methodist Family Services	0
Center for Children	37
Empowering Minds Resource Center	7
Hope Health Systems	4
Optimum Health Systems	0
Potomac Case Management Services	4
Volunteers of America	1
Wraparound Maryland	9
<i>Cecil County</i>	4 remaining

- b. There are interruptions in receiving referrals via fax, please e-mail all referrals to Candice.Adams@maryland.gov so they can be passed to the appropriate Child and Adolescent coordinator and MCF to be added to the waitlist.
- c. Please continue to send fiscal reports in a timely manner so we can track all available slots.
- d. Optum reported that 1915i referrals need to be more prompt
 - i. Delays may be due to therapist's signature on referral
- e. Make sure youth are referred for ***all eligible services*** (e.g., Intensive In-Home, Family Peer Support)
 - i. Caroline will follow up on inquiry regarding billing PRP authorizations for Medicaid.
- f. Monthly, individual, feedback meetings with CCOs have been beneficial for staying informed and connected
- g. Approval for tele services extended through April 2021
- h. Provider alert 1915i
 - i. 1915i services require individual authorizations for providers and services; they cannot be provided in a bundle.
 - ii. Contact Kristy Larson (Kristi.larson@optum.com) regarding eligibility
- i. Reauthorizations for 1915i – CASII Requirement
 - i. SPA requires an annually updated psychosocial.
 - ii. CCO Supervisor (Licensed MH Provider) is expected to complete updated CASII
 - iii. Of all YCC Supervisors on the call, only two are trained and last received training ~5 years ago
 - iv. Angela: CASII doesn't need to be completed by a licensed provider
 - 1. LBHAs /CSAs should complete this rather than the time and financial burden being on the CCOs
 - 2. SPA language needs to be adjusted to read "Child and Adolescent Coordinators" rather than "CCO Supervisor"
 - v. Cost associated with CASII training
 - 1. Collaborate with CAYA/MABA Subcommittee for a work-around
- j. Optum Authorizations and Reimbursement
 - i. Optum stated that PRP and YCC services could not be billed for on the same day.
 - 1. Contact Kristy Larson (Kristi.larson@optum.com) regarding denials

- ii. Angela on Initial Authorizations:
 - 1. Community referrals are initially made for Level II services. This provides time for information gathering. Referrals are then submitted to LBHA/CSA to have the level of service increased by Optum.
 - 2. Residential Treatment Center (RTC) referrals are elevated to Level III services directly
- iii. Customized Goods and Services Referral Updates Forthcoming:
 - 1. Work towards submitting uniform plans of care
 - 2. Indicate level of service that the youth is currently enrolled in
- III. CANS Review and Resource Development (*Jordy Yarnell, UMB, accompanied by BHA*)
Test taking strategies are in development and additional training opportunities and supports are currently being researched in collaboration with BHA.
- IV. Registration is open for the annual Child, Adolescent, and Young Adult Services Conference:
Tuesday, March 9th, 2021 9:00a – 3:30p [Register Here](#)
- V. New Resources
 - a. YCC Family Referral Flyer (*Jordy Yarnell, UMB*)
 - b. Level III Eligibility Form (*Lindsey Weekley*)
 - c. TCM Plus Referral Form Updates
- VI. Supervisors' Outreach Segment (SOS) Peer Support (*Cindy Schaeffer, UMB*)
Themes from SOS included:
 - Reflections on school re-opening plans***
 - Vaccination efforts***
 - Funding and staffing challenges for in-home therapy***
- VII. Next meeting: April 7th, 2021 via Zoom

Video Conference Link:

<https://umaryland.zoom.us/j/91352568379?pwd=Nldtemw0SGtIYUpSKy9TSzhGMkRJZz09>

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