



Our Strategic Goals for 2021-2022

UMB Center for Infant Study and School Mental Program

- 1. Our program will secure a 3-year CARF Accreditation**
 - a. For more information on this accreditation, see <http://www.carf.org/home/>*
- 2. We will work to create a process that allows for easier submission of on-going feedback throughout the year through electronic means.**
- 3. We will increase ease of intake for clients and families/caregivers by offering online enrolment processes.**
- 4. Based on feedback from our clinicians, funders, partners, and other stakeholders, and our annual census, our program will better equip ourselves to serve the Spanish speaking population. This goal will be accomplished in two parts:**
 - a. Our intake documents will be made available in available in Spanish.*
 - b. Our program will hire at least one Spanish-speaking clinician to work in our schools with the highest Spanish speaking population and assist at other sites.*
- 5. We will work with the Department of Psychiatry at University of Maryland to identify tracking tools and utilize our electronic medical record to track outcomes of our work.**
- 6. In recognition of staff needs in the areas of Diversity, Equity, Inclusion and Anti-Racism, the CIS/SMH Program will develop and host, on a regular basis, a DEI-A meeting to address the needs of clients and staff. This group will work to respond to items from the Cultural Responsiveness and Equity Survey.**
- 7. The CIS/SMH Program will examine the content of our trainee program, including orientation, to be sure DEI-A themes are throughout and to ensure our mission and values are clearly communicated.**