CONNECTING THE DOTS: AN ONLINE BEHAVIORAL HEALTH REFERRAL SYSTEM

21ST ANNUAL ADVANCING SCHOOL MENTAL HEALTH CONFERENCE
WHO ARE WE?

Laura McArthur
Aurora Mental Health Center, School-based Services

Erin Fawkes
Aurora AWARE Coach

Kim Kaspar
Aurora AWARE Coordinator

John Damhof
Educational Technology
High concentration of poverty
- 71% FRL lunch in district
Students from 131 countries, 133 languages
In 2013-14 – on time graduation rate: 55% compared to 76% for the whole state
In 2013-14 – dropout rate: 4.7% compared to 2.5% for the whole state
Minority students overrepresented in suspensions and expulsions
WHAT IS AWARE?

Empowering youth-serving adults to meet the mental and behavioral health needs of the students in our community.
LET'S LOOK!
At the Aurora Public Schools AWARE Online Behavioral Health Referral
HOW WE STARTED

 Invite B

 [Diagram showing flow of processes and stakeholders involved in the project.]

 Master Doc

 Who to Contact?

 Project AWARE

 CMHP Service Provider

 Referral Source

 Feedback

 PDF

 Form

 Google Form
Finding an online platform

Google

- Sustainability
- Compatibility
- Ease of Use
- Cost
- Security
- Growing amount of options to enhance referral system
FEEDBACK PROCESS WITH
SCHOOL-BASED THERAPY
PROGRAM AT
AURORA MENTAL HEALTH CENTER
TRAINING!
MAKING CONNECTIONS

School-Based Behavioral Health

Students & Families

Community-Based Behavioral Health
FINDING BEHAVIORAL HEALTH PARTNERS

Needs Assessment

Behavioral Health Staff contacts

Resource Mapping
POSITIVE OUTCOMES
814 REFERRALS!

Whoa! That’s a big number! We are so proud!
# of Referrals vs. Type of School

<table>
<thead>
<tr>
<th>Type of School</th>
<th># of Referrals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elementary &amp; ECE Referrals</td>
<td>322</td>
</tr>
<tr>
<td>Middle School Referrals</td>
<td>188</td>
</tr>
<tr>
<td>High School Referrals</td>
<td>221</td>
</tr>
<tr>
<td>P-8 &amp; K-8 Referrals</td>
<td>81</td>
</tr>
</tbody>
</table>
OPPORTUNITIES FOR GROWTH
HIPAA Compliance with G Suite

Ensuring that our customers’ data is safe, secure and always available to them is one of our top priorities. To demonstrate our compliance with security standards in the industry, Google has sought and received security certifications such as ISO 27001 certification and SOC 2 and SOC 3 Type II audits. For customers who are subject to the requirements of the Health Insurance Portability and Accountability Act (HIPAA), G Suite can also support HIPAA compliance.

Under HIPAA, certain information about a person’s health or health care services is classified as Protected Health Information (PHI). G Suite customers who are subject to HIPAA and wish to use G Suite with PHI must sign a Business Associate Agreement (BAA) with Google.

https://support.google.com/a/answer/3407054?hl=en
QUESTIONS???

aware.aurorak12.org
THANKS!

You can find us at:
Laura McArthur – LauraMcArthur@aumhc.org
Erin Fawkes – elfawkes@aps.k12.co.us
Kim Kaspar – kkaspar@aps.k12.co.us
John Damhof – jpdamhof@aps.k12.co.us