Downloading the App

Get the app

1 Go the right store. Access the App Store on iOS devices and the Play Store on Android.

*If you're using a Blackberry or Windows phone, skip these steps. You'll need to use the web version of the app found here: https://event.crowdcompass.com/asmh2019*

2 Install the app. Search for CrowdCompass AttendeeHub. Once you've found the app, tap either Get or Install. After installing, the AttendeeHub app icon will appear on the home screen.

Find your event

1 Search the AttendeeHub. Once downloaded, open the AttendeeHub app and enter “2019 Annual Conference on Advancing School Mental Health” in the search bar.

2 Open your event. Tap the name of your event, then tap Download to open it.
Logging In to the App

Enter your info

1 Open your event. Open the AttendeeHub app and select “2019 Annual Conference on Advancing School Mental Health” to open it.

2 Start the login. From the event home screen, tap the hamburger button (three lines) in the top left to open the side navigation menu. Tap Log in for more features.

3 Enter your details. Enter your first and last name, then tap Next. Enter the email address where you’d like your verification code sent, then tap Next once more time.

Verify your account

1 Open your email. Exit the app and open your verification email from CrowdCompass. You’ll see it includes your six-digit verification code.

2 Enter the code. Return to the app and enter the verification code, then tap Verify to log in—you’re all set!
Allowing Push Notifications

On iOS/iPhone

1 Access the Notifications menu. After you have downloaded the app, go to Settings, then Notifications, then AttendeeHub.

2 Turn on Notifications for the app. Switch Allow Notifications on. We will send relevant reminders and updates throughout the conference.

On Android

Note: Not all Android phones are the same. The directions below walk you through the most common OS, Android 9.0.

1 Access the Notifications menu. Open your device’s Settings app. Tap Apps & notifications.

2 Turn on Notifications for the app. Scroll down and tap See all apps. Find your event’s app on the list and tap its name. Tap Notifications, then switch Show notifications on.